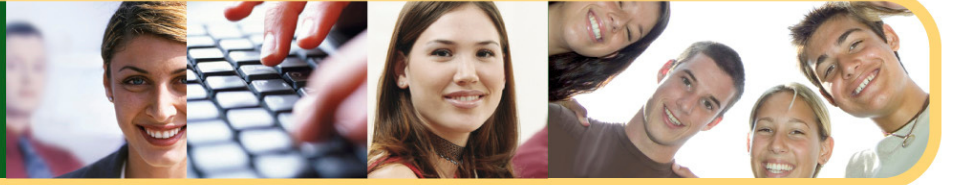


smart people:
think minerva



Michelle Tranmore – Owner of Scruffs Childcare, Auchencairn

Minerva has worked with Michelle to gain qualifications which have given her the confidence to expand her business.

“We have all very much enjoyed studying for our SVQs with Minerva. I will continue to encourage my staff to train in order to build their confidence and professionalism”

Michelle Tranmore

The Challenge:

In 2004 Michelle set up her Childminding business in Auchencairn employing 2 staff. At that time Scottish Social Services Council (SSSC) announced that all childcare workers, in future, by certain dates must be appropriately qualified and registered with them to continue practicing.

The Solution:

Michelle wanted to undertake a qualification which allowed her to study and at the same time balance her business and family commitments. A Scottish Vocational Qualification (SVQ) was ideal and Michelle signed up in October 2008 to do this with Minerva. She commenced with a level 3 qualification in Children’s Care, Learning and Development and with regular visits and assistance from her assessor completed this in December 2009. She has now progressed to studying for a level 4 qualification.

Michelle very much enjoyed her experience and stated that Minerva staff were very friendly, approachable and keen to help.

The Results:

Michelle expanded her business in July 2010 and now employs 9 staff, 3 of which are currently training through Minerva. When she decided she would like to employ and train a young person she approached Minerva who sourced a young girl who was very keen, she was signed up to study for a level 2 qualification under the Skillseeker programme and has now progressed to level 3. Michelle continues to encourage all of her staff to train in order to build up confidence and professionalism.

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